The Natural Stone Institute is a trade association representing every aspect of the natural stone industry. They serve as the authoritative source for safety and technical standards and information regarding the use of natural stone. Their Accreditation Program represents nearly 150 companies which service almost the entire United States and parts of Canada. It is a multi-attribute, third-party verified credential that is earned only by those able to meet the highest standards for excellence in quality, safety, and customer service.

**SECTIONS**
In the following pages you will find recommended language to fit into the Quality Assurance sequences of the following sections:

- 04 42 00 Exterior Stone Cladding
- 04 43 13 Stone Masonry Veneer
- 04 43 16 Masonry Stone Fabrications
- 09 30 33 Stone Tiling
- 09 63 40 Stone Masonry Flooring
- 09 75 00 Interior Stone Facing
- 12 36 40 Stone Countertops
- 32 00 00 Stone Exterior Improvements (Paving, Curbs, Walls)

**ACCREDITATION DESIGNATIONS**
Commercial A Contractor – High Rise Commercial Stone Installations (also qualified for general commercial installation work)
Commercial B Contractor – General Commercial Installations
Natural Stone Fabricator – Primarily Countertop Fabrication and Installation

*Find lists of Accredited companies by project type and location on our website: naturalstoneinstitute.org/accreditation.*
Quality Assurance Specification Language

**04 42 00**
**EXTERIOR STONE CLADDING**

<table>
<thead>
<tr>
<th>Commercial A Contractor</th>
<th>Commercial B Contractor</th>
</tr>
</thead>
<tbody>
<tr>
<td>Language should be used for engineered mechanically anchored stone façade projects over 3 stories high.</td>
<td>Language should be used for engineered or non-engineered mechanically anchored or adhered stone façade installations less than 3 stories high.</td>
</tr>
</tbody>
</table>

### 1.0 Installer Qualifications

Engage a firm Accredited by Natural Stone Institute as a **Commercial A Contractor** [or Commercial B Contractor].

**OR the following minimum qualifications:**

Engage a firm with a minimum of 10 years successful experience in the fabrication and installation of stone of similar sizes, shapes, and finishes to the units required for this project, and which has ample production facilities to produce, furnish, and supply the quantity of units as required for installation without delay to the work.

Further, to demonstrate the firm’s successful performance record and the ability to successfully complete the scope of work for this project the Contractor shall provide references for the following completed within the previous five (5) years:

1. **[Commercial A]** References for 5 mechanically anchored (engineered) exterior cladding installations typically over 30 feet. Each project should have minimum of 10,000 square feet of dimension stone.
   **[Commercial B]** References for 3 cladding installations (engineered or non-engineered), typically under 30 feet high. Each project should have a minimum of 2,000 square feet of dimension stone.

2. **[Commercial A]** References for 3 commercial building lobbies (e.g. floors, walls, etc.). Each project should have minimum of 3,000 square feet of dimension stone.
   **[Commercial B]** Or 3 commercial building lobbies (e.g. floors, walls, etc.). Please note countertops are not included. Each project should have a minimum of 3,000 square feet of dimension stone.

3. References for 5 other installations which can include cladding, site work, walls, paving, or large residential projects.

4. A reference for one (1) ongoing project available for observation and review by the Owner, Architect or their authorized representative(s). The observation and review will include, but may not be limited to, confirmation of the firm’s conformance with the current Natural Stone Institute Dimension Stone Design Manual with regard to industry standards, methods, and practices of installation.
5. **[Commercial A]** The firm shall also provide a letter of surety with bonding capacity confirming the payment and performance bonding level is at least $5 million.

**[Commercial B]** The firm shall also provide a letter of surety with bonding capacity confirming the payment and performance bonding level is at least $1 million.

6. The firm shall provide a copy of its current business license (if applicable).

7. The firm shall provide a copy of its state contractor license (if required by state).

8. Supervision: Maintain a competent supervisor who is at Project during times specified work is in progress, and, who is experienced in installing systems similar to type and scope required for Project.

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1.0 Installer Qualifications

Engage a firm Accredited by Natural Stone Institute as a Commercial B Contractor [or Commercial A Contractor].

**OR the following minimum qualifications:**

Engage a firm with a minimum of 10 years successful experience in the fabrication and installation of stone of similar sizes, shapes, and finishes to the units required for this project, and which has ample production facilities to produce, furnish, and supply the quantity of units as required for installation without delay to the work.

Further, to demonstrate the firm’s successful performance record and the ability to successfully complete the scope of work for this project the Contractor shall provide references for the following completed within the previous five (5) years:

1. References for 3 stone masonry installations (engineered or non-engineered). Each project should have a minimum of 2,000 square feet of dimension stone.
2. References for 5 other natural stone installations which can include cladding, site work, walls, paving, or large residential projects.
3. A reference for one (1) ongoing project available for observation and review by the Owner, Architect or their authorized representative(s). The observation and review will include, but may not be limited to, confirmation of the firm’s conformance with the current Natural Stone Institute Dimension Stone Design Manual with regard to industry standards, methods and practices of installation.
4. The firm shall also provide a letter of surety with bonding capacity confirming the payment and performance bonding level is a least $1 million.
5. The firm shall provide a copy of its current business license (if applicable).
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Further, to demonstrate the firm’s successful performance record and the ability to successfully complete the scope of work for this project the Contractor shall provide references for the following completed within the previous five (5) years:

1. References for 3 natural stone masonry installations. Each project should have a minimum of 2,000 square feet of dimension stone.
2. References for 5 other natural stone installations which can include cladding, site work, walls, paving, or large residential projects.
3. A reference for one (1) ongoing project available for observation and review by the Owner, Architect or their authorized representative(s). The observation and review will include, but may not be limited to, confirmation of the firm’s conformance with the current Natural Stone Institute Dimension Stone Design Manual with regard to industry standards, methods and practices of installation.
4. The firm shall also provide a letter of surety with bonding capacity confirming the payment and performance bonding level is a least $1 million.
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Quality Assurance Specification Language

09 30 33
STONE TILING

1.0 Installer Qualifications
Engage a firm Accredited by Natural Stone Institute as a Commercial B Contractor [or Commercial A Contractor].

OR the following minimum qualifications:

Engage a firm with a minimum of 10 years successful experience in the fabrication and installation of stone of similar sizes, shapes, and finishes to the units required for this project, and which has ample production facilities to produce, furnish, and supply the quantity of units as required for installation without delay to the work.

Further, to demonstrate the firm’s successful performance record and the ability to successfully complete the scope of work for this project the Contractor shall provide references for the following completed within the previous five (5) years:

1. References for 3 natural stone tile installations.
2. References for 5 other natural stone installations which can include cladding, site work, walls, paving, or large residential projects.
3. A reference for one (1) ongoing project available for observation and review by the Owner, Architect or their authorized representative(s). The observation and review will include, but may not be limited to, confirmation of the firm’s conformance with the current Natural Stone Institute Dimension Stone Design Manual with regard to industry standards, methods and practices of installation.
4. The firm shall also provide a letter of surety with bonding capacity confirming the payment and performance bonding level is a least $1 million.
5. The firm shall provide a copy of its current business license (if applicable).
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1.0 Installer Qualifications
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**OR the following minimum qualifications:**

Engage a firm with a minimum of 10 years successful experience in the fabrication and installation of stone of similar sizes, shapes, and finishes to the units required for this project, and which has ample production facilities to produce, furnish, and supply the quantity of units as required for installation without delay to the work.

Further, to demonstrate the firm’s successful performance record and the ability to successfully complete the scope of work for this project the Contractor shall provide references for the following completed within the previous five (5) years:

1. References for 5 other natural stone installations which can include cladding, site work, walls, paving, or large residential projects.
2. A reference for one (1) ongoing project available for observation and review by the Owner, Architect or their authorized representative(s). The observation and review will include, but may not be limited to, confirmation of the firm’s conformance with the current Natural Stone Institute Dimension Stone Design Manual with regard to industry standards, methods and practices of installation.
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3. The firm shall also provide a letter of surety with bonding capacity confirming the payment and performance bonding level is at least $1 million.
4. The firm shall provide a copy of its current business license (if applicable).
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1.0 Fabricator/Installer Qualifications

Engage a firm Accredited by Natural Stone Institute as a Natural Stone Fabricator.

**OR the following minimum qualifications:**

Engage a firm with a minimum of 3 years successful experience in the fabrication and installation of stone of similar sizes, shapes, and finishes to the units required for this project, and which has ample production facilities to produce, furnish, and supply the quantity of units as required for installation without delay to the work.

Further, to demonstrate the firm’s successful performance record and the ability to successfully complete the scope of work for this project the Contractor shall provide references for the following completed within the previous three (3) years:

1. At least 200 fabricated projects completed during the past three (3) years.
2. A reference for one (1) ongoing project available for observation and review by the Owner, Architect or their authorized representative(s). The observation and review will include, but may not be limited to, confirmation of the firm’s conformance with the current Natural Stone Institute Dimension Stone Design Manual with regard to industry standards, methods and practices of installation.
3. The firm shall also provide a letter of good standing from a bank or a letter of surety with bonding capacity.
4. The firm shall provide a copy of its current business license (if applicable).
5. The firm shall provide a copy of its state contractor license (if required by state).
6. Supervision: Maintain a competent supervisor who is at Project during times specified work is in progress, and, who is experienced in installing systems similar to type and scope required for Project.

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1. References for 5 other natural stone installations which can include cladding, site work, walls, paving, or large residential projects.
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